

Jay's Vehicle Movers Ltd

Terms & Conditions

In this agreement the following words and phrases have the following meanings:

"The customer", "You", "Your" means the person or business who is the registered owner of the vehicle and named on the invoice, or the person or business acting on behalf of the registered owner and named at booking.

"Jay's vehicle movers ltd", "we", "us", and "our" means Jay's vehicle movers ltd (company registration number 11674841)

Parties means Jay's vehicle movers ltd, the customer and party means either one of them.

Vehicles means, motorbike, quadbike, car, van, trailer, caravan and or any other named item on the invoice.

Payment terms

Once your transport has been arranged, an invoice will be emailed to you confirming all information about the vehicle and the invoice. You will need to reply to this confirming the details and that you are happy to continue.

The payment can be done by:

1. Card over the phone
2. Card machine in person
3. Bank transfer.
4. Cash on collection

A deposit of 20% is payable before the booking can be confirmed and the final payment of the outstanding balance must be received on or before the date of the transport.

Vehicle condition and access

We need to know when the transport is arranged if the vehicle is a:

- Runner/ non-runner- the vehicle can start and drive under its own power or not.
- Rolls- are the wheels free and can the vehicle be pushed or winched if needed
- Keys- do the vehicle have keys that work
- Modifications- has the vehicle been modified in any way and will this affect the transportation in any way

Access

Please make sure that the vehicle you wish us to move is accessible at both the collection and delivery point. The vehicle needs to be easily accessible and safely loaded and unloaded.

If the delivery point is not safe or has an access issue we will work with you to find an alternate.

Additional charges

- Additional charges may be incurred or the transport may be cancelled if there is restricted access or it is unsafe to load or unload. We reserve the right to make this decision as we see fit.
- If there is any unforeseen waiting time or delays with the loading or unloading and hourly charge of £45 per hours will be incurred
- We will retain your vehicle if additional charge are not paid in full before delivery. A daily storage charge and redelivery charge will apply. If still unpaid after 21 days we will take ownership of the vehicle to clear the remanding balance.

Insurance and damages

- Jay's vehicle movers ltd has motor trade insurance that that insures its drivers to drive any car with fully comprehensive cover, goods in transit insurance and public liability. All of these are available on request.
- Prior to loading we will take photos of your vehicle and verify the condition of your vehicle before we mover it
- Jay's vehicle movers ltd can not be held responsible for any damage that cannot be attributed to negligence on our behalf e.g. Acts of God, weather damage, acts of war or social unrest. But all reusable measures will be made to avoid this.

Cancellations

Notification of any cancellation or changes must be made 5 working days before the date of the transport for a full refund.

Whilst every effort is made to keep are to our delivery schedule, there may be unforeseen circumstances beyond our control such as; road works, traffic accidents, breakdowns and or adverse weather conditions that may course delay and cancelations of your transport. We will work with you to resolve any problems.

Taking receipt of your delivery

We will ask you to sign to say you are happy with the condition of your vehicle and after this we will not accept any later clams of damage to the vehicle or property.